

Case Study

Industry

Transportation

Products

Terrace 2.6

Opportunity

To provide a workplace that assists in associate recruitment and retention while increasing workspace usability.

Color Palette

Panel Fabric

SRT976 Sarto Mushroom

Glass Stack On

Clear Double Pane Glass

Panel Frame/Paint

P02 Flint

Worksurfaces

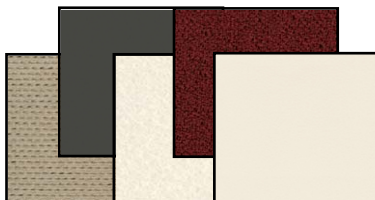
LT1A Oxygen Evolve

Edge

EU Muslin

Seating Upholstery

AS1907 Tria Claret



Terrace® 2.6 Transports Team to New Levels of Satisfaction

A leading provider of freight transportation and supply chain management wanted their new call center to provide inspiration for their associates and help provide a high level of service to their clients. With Terrace, they found the flexibility to bring morale to new heights while increasing efficiency.



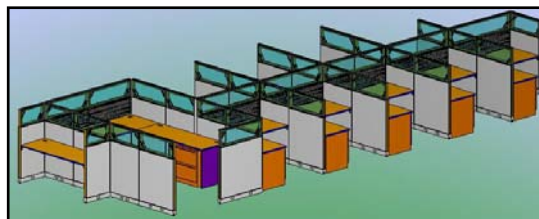
Reasons for Success

The management team knows that great morale is important to great customer service, so they wanted a high end appearance and a bright, open work area for their associates.

“Our goal was to create a state of the art call center that would enhance associate satisfaction and productivity, which in turn would result in a higher level of customer satisfaction,” said their Vice President. *“Allsteel, in conjunction with our architect and contractor, helped us achieve our goal.”*

Terrace workstations helped the company create a work environment so comfortable, efficient and inviting, it's enhancing recruiting efforts. Each cluster of 1 Leader Station and 9 Associate Stations uses lower 43" wing panels topped with glass stackers. It allows natural light, a more open office environment and easy collaboration. Tool tiles added to the panels help open up desk space and reduce clutter. Because Terrace is so versatile, it was also used to create semi-private offices for directors.

“Terrace 2.6 made it easy to provide an office environment design that was both beautiful and functional for the many tasks of the associates,” noted their Design Specialist.



Terrace lets you express your brand, your culture, and your workstyle. It has the kind of functionality and style that adapts and lasts.